## WHAT IS CLAIMED IS:

A process of enterprise system management for use with an 1. enterprise-wide network which includes at least one centralized computer and a plurality of desktop computers, the method comprising the steps of:

storing an Already Have list for each desktop;

storing a plurality of Should Have sub-lists;

allowing the specification, unique fingerprinting (OID's) and aging of configuration information to be used in the process of generating (resolving) Should Have lists;

10 generating a respective Should Have list for a desktop computer during configuration of the desktop computer, during which structural information (OIDCs) is calculated and imbedded in the Should Have List/Sublists, list/sublist last update date/time is percolated to higher list levels, and where configuration items and lists can be associated using 15 dynamically resolved linkages;

> differencing the Already Have and Should Have lists and sublists via a combination of structural verification, fractional change detection using the imbedded structural information (OIDCs) and date/time differences between the structures to detect all changes without having to process all items in all lists/sublists;

wherein the Schema of the generated Should Have list allows dynamic linkage with no disadvantage in performance or efficiency.

5

20